



Claim, Exchange and Return Form

Return address:

BESTANGLER s.r.o.

Na Pobřeží 67

280 02 Kolín

Czech Republic

E-mail: **shop@bestangler.com**

Phone: **+420 725 723 721**

Tick the box that applies:

☐ warranty claim ☐ exchange ☐ return (withdrawal from the contract within 14 days)

By ticking "return" I hereby give notice that I withdraw from my contract of sale of the goods listed below (model withdrawal form pursuant to Directive 2011/83/EU).

Order / invoice / receipt number:

Date of order:

Date goods received:

Full name:

Address:

Phone:

E-mail:

Description of the goods and requested solution (product name; for a claim: description of the defect and preferred remedy – repair / replacement; for an exchange: requested variant):

Bank account (IBAN) for refund (optional – only if you paid cash on delivery or in cash; otherwise we refund via the original payment method):

Place / date:

Signature:

Returns: you may withdraw from the contract within 14 days of receipt, also by e-mail without this form. Claims: we confirm receipt by e-mail and resolve the claim within 30 days at the latest; for justified claims we refund your return postage. We do not accept cash-on-delivery parcels.